

# **Mobility Solutions**

# Stay Connected On-Site or Off-Site

Mobility is essential to staying connected to your customers and your team; it enables you to be as productive away from your desk as when you are at your desk. Toshiba's robust mobility solutions enable you to go anywhere and to do anything within your facility and off-site—while staying connected to your communication and messaging system. Toshiba's robust mobility solutions enable users to access internal extensions, external lines and voice mail from anywhere on campus or at remote locations, that have coverage.

# **Cost-Effective Solutions that Meet Your Needs**

Toshiba wireless local area network (WLAN) mobility solutions maximize value by using your existing WLAN infrastructure. Toshiba's IP*edge*<sup>®</sup> and Strata<sup>®</sup> CIX<sup>™</sup> on-premise telephone systems integrate with a variety of voice communication features over your IP network, allowing you to extend telephone mobile functionality to local and remote users.

# **Unified Communications/Call Manager**

Toshiba's Call Manager application lets you combine the capabilities of your computer and Toshiba telephone into one powerful communication tool. Use your mouse to dial, answer, transfer calls, and more—without picking up the phone's handset. CRM integration provides screen pops with programs such as SalesForce.com, Act!,<sup>®</sup> Microsoft<sup>®</sup> Outlook™ and more. Use your PC for Chat instant messaging, broadcasting messages to multiple users, and simultaneous Chat sessions. Presence capabilities let users see the current status of co-workers, quickly transmit important information, and best serve customers through an easy and intuitive unified communications interface.

# Call Manager with Voice

Toshiba gives you the power to stay connected using call manager with a built in soft phone client, as an alternative to the desk phone. You can use call manager with your desk phone when you are in the office and switch to the soft phone client when you take your



laptop elsewhere. You can roam anywhere WLAN and the Internet take you and maintain voice and chat connectivity.

# IP User Mobility

IP User Mobility is a suite of features included in Toshiba's IPedge and Strata CIX telephone systems. The application enhances the flexibility and mobility of your Toshiba IP telephones or SoftIPT softphone. IP User Mobility consists of three major features that allow users to be more mobile.

- Log off and log into any Toshiba IP telephone (or SoftIPT®) without having to make any configuration changes. Similar to "hot desking," it allows you to use your corporate directory number (DN) to log in. Then use the extension as if it were your own, including the button programming
- Using Toshiba's eManager/Enterprise Manager, the Administrator can create and build more IP stations than there are physical IP endpoints, resulting in substantial savings when your telecommunications needs grow

IP User Mobility also allows your phone to login to a second system if your first system is unreachable improving the continuity of service under adverse situations.

Additional benefits include the ability for multiple users to share one Toshiba IP telephone or one SoftIPT, better security with per-directory number password programming, and IPT mobility even works across nodes in multi-node environments.

# **Mobility Solutions**

# Follow-Me (Twinning)

IPedge Messaging's Follow-Me feature enables a single phone number to reach a user's chosen devices, e.g., desk phone, mobile phone, or both simultaneously.

# **IPMobility**

#### (IPedge Systems Only)

Toshiba's IPMobility Application enables Apple or Android smartphones to act as an extension of the office desk phone, and offers the following features:

Support for Find-Me Follow-Me feature, which allows you to receive calls made to your desk phone, on your mobile phone



- Outbound calling through the host IPedge System, made from your smartphone and using your business caller ID, allows you to make business calls while keeping your cell phone number private
- Visual Voice Mail, allows you to manage your voice mail messages on screen via your smart phone

# **Toshiba Wireless SIP DECT Telephones**



Toshiba's IP4100, built on proven DECT 6.0 secure technology, provides a costeffective in-building wireless solution. This complete in-building mobility solution supports growth flexibility up to 200 handsets and 40 access points. It provides seamless roaming with a multi-base configuration. A 2-inch color TFT back-lit display, colored LED status indication, and high-quality speaker phone provide ease of use.

# SpectraLink Wireless Telephones

SpectraLink® offers a complete portfolio of Wireless Telephones for the workplace. The phones are fully integrated with Toshiba's on-premise systems and dedicated to meeting the communication needs of mobile workers. Also, SpectraLink Telephones operate within your facility's micro-cellular architecture or over your WLAN. The WLAN allows you to leverage your existing investment by converging voice and data applications on the same wireless network.





# uMobility

## **Empower Mobile Workers**

Toshiba's uMobility™ Fixed Mobile Convergence solution empowers mobile workers to make and answer their IP-PBX calls from virtually anywhere. A supported Apple or Android smartphone functions as your IP-PBX extension phone, both while in the office via the wireless LAN and while out of the office via a cellular network.

- Your smartphone can connect through and be switched between wireline (via wireless LAN to IP-PBX) and wireless (cellular) networks
- Seamlessly move calls between the wireline and wireless networks during a call, and provide roaming and handoff between networks
- One number reach enables callers to dial your IP-PBX extension and reach you on your desk telephone or cell phone
- Outgoing calls from your smartphone use your IP-PBX extension caller identity
- Missed business calls go to the IP-PBX voice mail, rather than the smartphone voice mail. And if you have unified messaging, these messages can reside in both your deskphone and your smartphone
- PBX features extended to the smartphone include one number reach, enterprise dialing, call hold, call transfer, enterprise message waiting indication, and many more

### Best of Both VoIP and Cellular Communication

Allowing their smartphone to function as a business telephone gives your mobile workforce the best of both VoIP and cellular calling, including access to the device's telephone book contacts and call history functions.

## Reduce Mobile Communication Costs

Additionally, uMobility helps enterprises reduce communication costs. By using the enterprise wireless LAN for voice calls instead of costlier cellular minutes, enterprises get the best of both Wi-Fi® and cellular coverage from a single device. When a user is in the cellular network, uMobility continues to reduce costs by routing calls through the enterprise network, minimizing costs for both domestic and international connections. Users gain increased mobility with no need to purchase additional cell phones, change carriers or buy expensive data plans.

# Flexibility and Choice Keep You Connected

Toshiba offers an easy and convenient way to answer your office phone from your smart phone—anytime, anywhere. uMobility is compatible with most cellular service providers and most Apple iPhone® and Google Android devices.



# Toshiba Personal Call Handler

#### (Strata CIX Only)

Toshiba delivers "twinning" capability via its Personal Call Handler feature of Stratagy® voicemail, which rings your desk phone and cell phone simultaneously to ensure you can always be reached. Furthermore, it provides a number of choices for handling incoming calls including scheduled-based call handling, caller-based call handling, and various sequential and simultaneous ring options.



## SoftIPT Sofphone

Toshiba gives you the power to stay connected using SoftIPT soft phone clients that run on your laptop via your LAN or WLAN. You can roam anywhere WLAN and the Internet take you, maintaining most of the features available on Toshiba's IP telephones and digital telephones.

## Survivability

Toshiba's on-premise VoIP systems offer real time survivability for SoftIPT soft phones with the ability to re-register to a secondary (backup) system if the primary system fails.

# **Toshiba Cordless Digital Telephones**

## (Strata CIX Only)

Toshiba gives you the ability to take full digital desk phone functionality with you, whether it's down the hall, into the

conference room, or across campus. These cordless telephones allow you to access some of today's most advanced desk phone features, such as desk phone extension numbers, call forwarding, Caller ID and multi-line access. You can even switch between your cordless and digital desk telephones during a call. Toshiba provides spread-spectrum and narrow band and DECT technology options to safeguard your phone's frequency range and deliver maximum security.



MOBILITY FEATURES	SYSTEM AVAILABILITY	
	Strata CIX	IPedge
Call Manager Unified Communications PC Client	х	x
IP User Mobility	х	х
IPT Survivability	x	х
Polycom Wireless Phones	х	Х
Simultaneous Ring FeatureFlex Mobility (Strata MAS)	x	
SoftIPT Softphone	х	Х
Toshiba DKT Cordless Telephones	x	
Toshiba IP4100 SIP DECT	x	Х
Twinning - Messaging Mobility	X	Х
uMobility	Х	Х
Wireless SIP SECT Phones	x	Х

SPECIFICATIONS	
Polycom SpectraLink 6020 Wireless Telephones	For use with SpectraLink 6100 and 6300 dedicated wireless infrastructure systems.
Polycom SpectraLink 8002 Wireless Telephones	For use with customer-supplied WMM compatible WLAN infrastructure. SIP Interoperable.
Polycom SpectraLink 8020/8030 Wireless Telephones	For use with customer-supplied WLAN infrastructure and Polycom SVP Server. Option for either SIP interoperable or gateway solution.
Polycom 8440/8450 Phone Series	Enables mobile professionals to be reached immediately and reliably throughout your workplace.
Polycom KIRK Wireless Telephones	SIP-based DECT wireless telephone and base station systems.
Toshiba DKT2404-DECT Cordless Telephone	1.9 GHZ DECT digital telephones and base station with NiMH rechargeable battery, AC adapter, belt clip, and wall mount option. Optional repeater also available.
Toshiba IP4100-DECT Wireless Telephone	1.9GHZ SIP DECT 6.0 IP wireless telephone with Li-ion battery, and charger /AC adapter. Requires at least one base access point. From 1-200 handsets and 1-40 base access points supported per system, with seamless roaming between bases in a multi-base configuration
uMobility Cellular Provider Compatibility	Mobile operators supported include Alltel, AT&T, Sprint, T-Mobile and Verizon Wireless. uMobility is compatible with Wi-Fi equipment and VPN concentrators.
uMobility Server	The uMobility solution consists of server and client software. The uMobility server, called the uMobility Controller, connects the enterprise network and provides interface between uMobility clients and the Strata CIX.
uMobility Client	The uMobility client is easily downloadable and configurable for WLAN capable Android, Windows, Symbian, Apple iPhone and Blackberry devices. It provides a user friendly and intuitive dialer-based single telephone interface for enterprise, VoIP and normal Cellular calls. Phonebook contacts and call history logs and other such functions are integrated with the client resulting in a single application for all call functions.





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